

# Quality Manager (M/F)

## CDI - PONTCHATEAU (Loire-Atlantique)

Corning is one of the world's leading innovators in materials science. For more than 165 years, Corning has applied its unparalleled expertise in specialty glass, ceramics, and optical physics to develop products that have created new industries and transformed people's lives. Corning succeeds through sustained investment in R&D, a unique combination of material and process innovation, and close collaboration with customers to solve tough technology challenges. Our Optical Communications segment has recently evolved from being a manufacturer of optical fiber and cable, hardware and equipment to being a comprehensive provider of industry-leading optical solutions across the broader communications industry. This segment is classified into two main product groupings – carrier network and enterprise network. The carrier network product group consists primarily of products and solutions for optical-based communications infrastructure for services such as video, data and voice communications. The enterprise network product group consists primarily of optical-based communication networks sold to businesses, governments and individuals for their own use.

Our Ponchâteau plant, newly integrated within Corning, is looking for a Quality Manager (M/F) with a minimum of 5 years of experiences in quality positions, and experience of team management. This integration context is an exceptional opportunity for a dynamic and ambitious person looking for a rewarding position.

**Purpose of the position:** Coordination & Monitoring of Quality Management System.

### **Responsibilities:**

- Located in the manufacturing plant of Pontchateau.
- Direct management of a 4 people team , incl. technicians and quality controllers.
- Ensure the Quality Management System responses to ISO 9001v2015 needs (Audit management, Document System, etc).
- Interact with Regional Team to integrate Pontchâteau facility to Corning EMEA Management System.
- Responsibility for Customer Care.
- Take both curative and corrective actions if customers report issue with product quality.

- Ensure high-standard quality of finished goods manufactured in the plant. Rely on the team in charge of quality and the ERP and documentation systems in doing so.
- Coordinate and lead projects to achieve Quality objectives.
- Maximize safety in the department, following and animating existing processes.
- Lead communication processes (daily Tier meetings, monthly Quality reviews, Management Review)
- Participate to Tier 4 meeting to represent the department.

**Qualifications:**

**Requirements concerning education, experience and skills:**

- Min 5 years experiences in quality positions, with experience of team management
- Good communication, global team working skills, customer oriented
- Capable of analysis, of issuing factual data, often from ERP systems and/or spreadsheets
- English is a must.

**Required:**

- French : Fluent
- English : Fluent
- Good knowledge of MS Office (word/excel/power point) even in advanced Excel functions (pivot tables, VLOOKUP functions, ...)
- Good knowledge of ISO 9001 v2015 certification

**Desired:**

- Knowledge in SAP QM

**Application:**

Thank you to send you resume and cover letter through the Corning carrier website.

<https://corningjobs.corning.com/job/Pontchateau-Quality-Manager-%28mf%29-Fran/522388700/>